



**The Lichfield District  
Community Safety Delivery  
Plan  
2020-2023**

## Our Priorities

The proposed priorities for 2020/21 are set out below:

- Anti-social behaviour
- Domestic Abuse
- Burglary (car-key)
- Fraud
- Awareness raising and public reassurance (Burglary [car key], fraud, modern day slavery, hate crime and prevent)
- County Lines
- Vulnerable Persons: alcohol

There will also be a focussed project around the City Centre as many of the priority issues do affect the City Centre and there are focussed resources such as the Business Advisory Group (BAG) and Business Improvement District (BID) available in the city centre.

**These priorities have been identified through the Community Safety Strategic Assessment, Lichfield which is included as Appendix 1.**

The Plan also supports the general priorities of Staffordshire Police Fire and Crime Commissioner which are:

- Early Intervention and prevention
- Supporting Victims and Witnesses
- Managing Offenders
- Public Confidence

We note the need to work together to reduce repeat and persistent offending and the wider partnership challenges of:

- Modern Slavery
- Fire and Rescue
- Business Crime
- Serious Violence
- Community Cohesion and Hate Crimes
- Counter Terrorism/Prevent

## Overview

The driver for the Community Safety Plan continues to be the strategic assessment produced by the Staffordshire observatory. This has identified the key priorities for Lichfield. However, there are a number of areas where the information, data and intelligence held locally could and should be used alongside the strategic assessment to better inform the approach in Lichfield. Consequently part of the plan during 2020/21 will be to identify these additional sources of information and to use them effectively to enhance the picture locally. As an example, the data used for anti-social behaviour is entirely based on police data and information reported to the police by members of the public. In addition to that we have ASB that is reported to and managed by registered social landlords across the district. There are also the ASB reports received in the District Council. Collating all this

information alongside the information from Staffordshire Police will give a clearer picture of the level of and location of ASB across the partnership.

Managing risk and harm is key to the effective work of the Community Safety Partnership. In 2019/20 the partnership Hub, that meets weekly was refreshed to focus more on those cases that pose the most risk and harm, the most complex cases involving many agencies and those that have the largest drain on public finances. In 2019/20 there was also the introduction of Vulnerable Adolescents Multi-Agency Panel (VAMAP) in Lichfield. This manages the risk to and from young people at risk of Child Sexual Exploitation (CSE) and Criminal Exploitation (CE). In 2020/21 a revised arrangements for managing domestic abuse through Multi-Agency Risk Assessment Conference (MARAC) will be introduced. It is vital that both these meetings liaise closely and effectively with the local Partnership Hub, allowing for escalation and de-escalation of risk and harm and avoiding unnecessary and wasteful duplication.

## The Lichfield District Priorities 2020/21

### **Anti-social Behaviour (ASB)**

Although in comparison to other districts in Staffordshire the level of ASB in Lichfield is relatively low, ASB is assessed to be high volume, cause moderate individual harm but have the potential for severe community harm. With 2,250 reported cases to the Police in 2018/19 an increase of 8% on the previous year, tackling ASB remains a key priority across the partnership. Local hotspot wards have been identified as Chasetown and Stowe. The latter being the ward that covers the city centre and will therefore probably include ASB associated with the night time economy. Further work will be undertaken to assess why Chasetown is identified as a hotspot ward.

The partnership response to ASB will continue to focus on diversionary activities around the known youth ASB hotspots and close working with local police and PCSOs alongside the new ASB Worker role. This will be a combination of engagement with young people, signposting them towards positive activities and where necessary individual enforcement plans, use of level one warnings, Acceptable Behaviour Contracts and in the worst cases injunctions or Community Protection Notices.

In terms of public reassurance, it is proposed to update the community safety ASB leaflet in conjunction with the Crime Prevention Panel (CPP) and the Police. This then will be available at the events and shows the CPP attend throughout the year. It will also be available to the local PCSOs. As well as offering reassurance, the leaflet will offer guidance as to how to self-manage any issues of ASB and advise on the best ways of getting help to respond to it.

We will continue to offer a mediation service where disputes between neighbours cannot readily be resolved.

The most complex ASB cases will be considered by the weekly Lichfield Partnership Hub meeting. This multi-agency meeting manages the most complex cases, the ones posing the most harm to communities.

The development of better information around ASB, where it is occurring, how it is being managed and how effectively this is coordinated will be a supplementary project for 2020/21.

## **Domestic Abuse**

Domestic abuse is assessed in Lichfield to be moderate volume, severe individual harm and substantial community harm. It is a priority for all community safety partnerships across Staffordshire. There is a recorded increase of 6% in the year to the end of October 2019. Hot-spot wards have been identified as Chadsmead and Chasetown.

The partnership response to domestic abuse will primarily be coordinated through the Lichfield Multi-Agency Risk Assessment Conference (MARAC). High risk cases will be actively managed through the MARAC and support agencies, both statutory and voluntary will be engaged and held to account at the MARAC. The enhancement of Police support to the MARAC through the Harm Reduction Officer role within Lichfield Police will be welcomed, it will also afford the opportunity to assess the effectiveness of the work to reduce the harm caused by domestic abuse across the partnership.

Services to support victims of domestic abuse will continue to be supported as will programmes that work with perpetrators to reduce the risk they pose.

There will continue to be awareness raising to ensure that people who are at risk of, or suffer from, domestic abuse know how to access help.

Fresh data sources will be sought to supplement the information from the strategic assessment. Currently the focus is on number of reported cases to the Police. In future, it is proposed that this be extended to the assessment of and reduction of risk as the driver for partnership engagement. The MARAC will have a key role in this, working alongside the partnership Hub.

### **Awareness raising and public reassurance (Burglary [car key], fraud, modern day slavery, hate crime and prevent).**

Burglary (car key) and fraud are new priorities for Lichfield in 2020/21. Raising awareness of these issues and risk in the key areas is the primary role for the partnership. As such these priorities are included in a wider section in the action plan of awareness raising.

For Burglary (car key) the rate for the district is higher than the force average (5.9 offences per 1,000 compared to 5.2). There are hot-spot areas for car key burglary of Shenstone, Bourne Vale and Little Aston & Stonnall.

Fraud again tends to focus on more affluent areas and can include a variety of scams and fraud activities. Developing resilience in the most at risk communities will be the primary role for the partnership.

## **County Lines**

“County Lines’ is a term used when drug gangs from big cities expand their operations to smaller towns, often using violence to drive out local dealers and exploiting children and vulnerable people to sell drugs”<sup>i</sup>. The strategic assessment assesses this to be small volume but significant in terms of community harm. Lichfield District bordering the large metropolitan area of the West Midlands as it does, with excellent transport links, has an increased risk of County Line activity.

The partnership will raise awareness and build resilience amongst young people by working closely

with the Young People Services Group and schools and by actively contributing to the Vulnerable Adolescents Multi-Agency Panel (VAMAP) to seek to prevent harm to those who are most at risk. This will be coordinated through the partnership Hub with the development of an escalation/de-escalation process with the Partnership Hub and VAMAP.

Safeguarding training to include Child Sexual Exploitation (CSE) and Criminal Exploitation (CE) will also be delivered to councillors, council staff and licensed taxi drivers.

The partnership will also contribute to multi-agency plans to disrupt and dismantle organised crime groups that operate in the Lichfield District.

### **Vulnerable Persons: Alcohol**

Alcohol is a cross cutting factor in a number of crimes: ASB, Domestic Abuse, Violent crime and Public place violence. Over the whole district, alcohol related crimes are relatively low, however, there are two wards with uncharacteristically high alcohol flagged offences, Stowe, and Chadsmead. In Stowe this may be linked to a relatively high level public place violence, particularly between the hours of 21.00 to 04.00.

It is also estimated that there is a high level of alcohol dependency in Lichfield.

The partnership, through its weekly hub meeting does identify vulnerable people who are alcohol (or other substances) dependant. We will also seek to coordinate supportive services from the voluntary sector to support those at most risk.

Work will continue within the City Centre project to reduce public place violence in the night time economy.

### **City-centre – Focussed project**

Stowe ward features as a hot-spot ward across a basket of recorded crimes. There are therefore a range of issues within the city centre that we can work effectively with partners to tackle. These include; shoplifting, city centre ASB, public place violence, offences with alcohol as an aggravating factor, and street begging.

Where there is specifically business related crime we will work closely with the Business Advisory Group and Business Improvement District to develop collaborative solutions. There will also be better coordinated work across the different existing groups in the city centre; Pubwatch, Storewatch and with voluntary groups that are active in the city centre such as the Late Night Listeners.

Enforcement will be used appropriately and promptly where necessary and there will be an agreed partnership approach to issues such as rough sleeping and street begging, including the development of an alternative giving scheme.

<https://www.nationalcrimeagency.gov.uk/what-we-do/crime-threats/drug-trafficking/county-lines>

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## Community Safety Delivery Plan Action Plans 2020/2021

### Priority: Anti- Social Behaviour

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
<p>Youth ASB in known 'ASB hotspots' and at key point throughout the year</p>	<p>Identify known youth ASB hotspots</p> <p>ASB Worker to engage with young people at ASB Hotspot areas and to build relationships and to divert to positive activities</p> <p>Provide diversionary activities for young people engaged in, or at risk of engaging in, ASB in key areas and at key times, for eg, Summer 2020</p> <p>Deter young people from engaging in ASB</p> <p>Facilities for young people and youth groups to access in 'ASB hotspots'</p>	<p>Fewer instances of ASB in hotspot areas</p> <p>Young people from the district are diverted from engaging in ASB</p> <p>Increased positive engagement with Police by young people at risk of engaging with ASB.</p>	<p>Number of young people who attend more than one of the activity sessions by March 2021</p> <p>Number of referrals received from agreed referral routes</p> <p>Percentage of those accessing the project who live in the wards with the highest levels of ASB (Chasetown and Stowe)</p> <p>Number of young people who remained engaged with the projects for longer than 3 months</p> <p>Number of young people ASB Worker helps to engage in diversionary activities</p> <p>Number of groups using Cherry Close facility.</p> <p>Number of Parkour and Skate park activities held in Burntwood by April 2021</p> <p>Number of young people attending youth clubs in the city centre</p> <p>Number of new young people engaged in activities during the summer holidays 2020</p>	<p>Getin2it</p> <p>LDC</p> <p>Getin2it</p> <p>Fun Club</p>	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
	Operation Tangle to provide increased Police presence at ASB hotspots during summer holidays and peak days such as exam results days		ASB Worker to carry out joint visits as part of Operation Tangle		
	Volunteering opportunities for young people engaged in, or at risk of engaging in, ASB	Increased level of youth volunteers	Number of youth volunteers who have previously engaged in ASB	Getin2it	
	<p>Provide support to young people at risk of being victims of ASB</p> <p>ASB Worker to engage with young people at risk of ASB who have been referred from partner organisations and to divert them to positive activities</p>	Young people at risk of being victims of ASB are supported to engage in activities to increase confidence and feel more socially connected.	<p>Number of young people who regularly engage in the projects by March 2020</p> <p>Number of young people who feel better about themselves and their ability to make a positive contribution in their community after engagement with the projects</p>	<p>Fun Club</p> <p>Pathway: Action Kids</p>	
Public reassurance around ASB and	Update community safety leaflet and distribute via CPP	Improved public engagement	Number of people attending community engagement sessions.	LDC, mediation	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
awareness raising about what ASB is.	<p>attendance at community events</p> <p>Community engagement sessions held by Staffordshire Police as a forum for local residents to raise concerns and issues</p>		<p>Increased self-confidence and feelings of safety as evidenced in the Feel the Difference survey</p> <p>Information from police re public engagement (CCRs and drop ins)</p>	<p>service provider</p> <p>Staffordshire Police</p>	
Level of impact of ASB on quality of life of victims and communities	<p>Offer support to victims of ASB and mediation as appropriate</p> <p>Mediation service to be offered for low-level neighbour disputes to effect a quick resolution</p>	<p>Victims of ASB are supported and helped to overcome the stress, frustration and difficulties caused by being involved in a dispute</p> <p>Prevent and reduce repeat victimisation and offending</p> <p>Vulnerable people are identified and safeguarded from harm</p>	<p>Number of cases referred to mediation specialist and resolved or partly resolved</p> <p>Evaluation forms from clients at one month and six months after intervention with mediation service</p> <p>Reduction in repeat reports of ASB to Staffordshire Police or partners</p> <p>Police satisfaction surveys related to ASB cases.</p>	<p>Mediation service</p> <p>Staffordshire Police</p> <p>LDC</p>	



Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
		<p>Cases resolved quickly to reduce level of escalation</p> <p>Reduction in number of neighbour dispute cases held by LDC community safety officers</p>			
	<p>Identify vulnerable and complex cases and refer them to the hub where greater partner engagement is required</p>	<p>Resolution for complex ASB cases</p>	<p>Number of cases referred to the hub</p> <p>Number of cases successfully resolved</p> <p>Number of community triggers resolved</p>		

## Priority: Domestic Abuse

Issue	Action to taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source
The severe individual and substantial community harm of Domestic Abuse	<p>Reduce the harms caused by domestic abusers by delivering perpetrator programmes in Lichfield District</p> <p>Effectively use MARAC to reduce risk to victims support victims</p>	<p>Reduction in domestic abuse levels of harm and repeat victims and perpetrators</p> <p>Engagement by DA perpetrators from Lichfield district in the perpetrator programme</p> <p>Participation in programmes impacting on behaviour</p>	<p>Awareness toolkit &amp; briefings &amp; PSHE aligned materials available by March 2021</p> <p>Number of perpetrators referred from Lichfield district by March 2020</p> <p>Number of programmes established in Lichfield district by October 2020</p> <p>Number of perpetrators from Lichfield district starting programmes</p> <p>Number of perpetrators from Lichfield District completing programmes</p> <p>Reduction in levels of reports of Domestic abuse at March 2021 compared with previous 12 months</p> <p>Reduction in levels of repeat victims/ perpetrators at March 2021 compared to previous 12 months</p>	<p>New Era</p> <p>CS partners</p>	
Under-reporting of domestic abuse and high volume and frequency of incidents	Targeting underrepresented groups – e.g., those aged under 20 and over 50, male victims, victims within the Lesbian,	Greater levels of reporting from underrepresented groups	<p>Increase in reporting from underrepresented groups to March 2021 compared to previous year</p> <p>Increase in number of self referrals based on previous year's figures</p>	<p>New Era</p> <p>Pathway</p>	

Issue	Action to taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source
	<p>Gay, Bi-sexual and Transgender (LGBT) and Black and Minority Ethnic (BME) communities, and victims of inter-family abuse.</p> <p>Promote self-referrals and advice and guidance for concerned others</p> <p>Provide peer mentoring services to encourage and support those reporting domestic abuse to the Police</p>	<p>Increased reporting and reduced frequency</p> <p>Improved confidence, resilience and self-esteem of those accessing the services</p>	<p>Number of volunteers from Lichfield District recruited as peer mentors by March 2021</p> <p>Number of victims from Lichfield District supported through 1:1 appointments by March 2021</p>		

Issue	Action to taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source
Lack of awareness of support services available and issues around domestic abuse	<p>Awareness raising campaign to promote services available in the District</p> <p>Training and information awareness raising around domestic abuse and signs of potential victims</p> <p>Targeted campaigns for young people 13+ in DA relationships</p> <p>Set up Domestic Abuse Champions in workplaces</p>	<p>Greater awareness of the support services available in the District</p> <p>Greater take up of services from residents of Lichfield District</p> <p>Greater awareness amongst managers and front line staff and young people of signs of domestic abuse to help put in place support and interventions at the earliest possible opportunity</p>	<p>Number and location of awareness raising workshops held by March 2021</p> <p>Number of people attending workshops reporting an increase in understanding and awareness</p> <p>Numbers completing training by March 2021</p> <p>Number of champions in place across workplaces in Lichfield district by March 2021</p>	<p>Pathway</p> <p>New Era</p> <p>LDC</p> <p>Staffordshire Police</p> <p>Domestic Abuse Forum</p>	
Most victims accessing support services for domestic abuse have children living with them, who need support.	Recovery Toolkit programme and 1-2-1 intervention delivered for children and young people who are dealing with issues which impact on their ability to make positive life choices	<p>Children and young people recognise abusive behaviours and learn how to make positive choices</p> <p>Children and young people will develop self-esteem and</p>	<p>Number of children and young people self-reporting improvements in themselves after engagement with the project</p> <p>Number of children and young people engaging in activities to build self esteem and reduce the likelihood of young people becoming involved in ASB either as a perpetrator or a victim.</p> <p>Number of young people engaged as volunteers</p>	<p>Pathway</p> <p>New Era</p>	

Issue	Action to taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source
	<p>Hold weekly youth clubs to support vulnerable children and young people</p> <p>Provide volunteering opportunities for peer mentors</p>	rebuild social skills			
Link between domestic abuse and alcohol abuse	Raise awareness of this link and support services available	Improved awareness amongst residents and front line professionals of potential for increase in domestic abuse linked with alcohol abuse		Pathway LDC Police New Era	

Priority: Awareness raising and public reassurance (Burglary (car key), fraud, modern day slavery, hate crime and prevent)

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
The rate of burglary offences in Lichfield is higher than the force average (5.9 compared to 5.2)	Awareness raising events with parish forum, voluntary and community groups in key areas and council employees.  Work with crime prevention panel to develop an awareness raising campaign and key messages	Reduction in the rate of burglary in Lichfield.  Greater awareness of crime prevention strategies residents can employ	Number of awareness raising sessions held by March 2021  Inclusion of links to information relating to crime prevention information on LDC website.	LDC  Staffordshire Police  Crime Prevention Panel	
In Lichfield, 13% of burglaries resulted in a vehicle being taken, compared to the force average of around 6%	Awareness raising events with parish forum, voluntary and community groups in key areas and council employees.  Work with crime prevention panel to develop an awareness raising campaign and key messages	Greater awareness of car key burglary and prevention measures  Greater awareness of the police response to car key burglary  Increased public reassurance	Number of awareness raising sessions held by March 2021  Inclusion of links to information relating to crime prevention information on LDC website.	LDC  Staffordshire Police  Crime Prevention Panel	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
Victims of fraud are more likely to be over 50 years of age than victims of most other types of crime, and more likely to live in more affluent and often more isolated communities	Awareness raising events targeted at older people and those in more affluent and more isolated communities held with support of local community and voluntary sector.	Greater awareness of fraud and prevention measures	Number of awareness raising sessions or campaigns held by March 2021	LDC  Staffordshire Police – PCSO  Crime Prevention Panel  Community and voluntary sector	
Residents in Lichfield District feel that they are more likely to be a victim of crime than those in other areas	Positive messages and publicity campaigns promoted on LDC and partner websites  Police to hold ‘Open Days’ for residents where they can discuss local issues  Offer information and advice to voluntary and community sector groups on reassurance and preventative steps	Public are reassured and there is an increased awareness of crime prevention and actual levels of crime in the District	Increased feelings of safety demonstrated in Staffordshire’s Feeling the Difference bi-annual survey.  Number of publicity campaigns around crime prevention held by March 2020  Increased awareness amongst Police and other agencies of issues and feelings of safety in local areas  Cold calling zones instigated in areas where local people have identified and reported an issue and 80% of residents agree to the cold calling zone  Number of meetings held each year and attended by a member of the CSP	LDC  Staffordshire Police – PCSO  Crime Prevention Panel  Community and voluntary sector	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
	<p>Continue to develop cold calling zones across the district</p> <p>Continued support for the Lichfield District Crime Prevention Panel by attendance at meetings and information sharing</p>	<p>Local people are engaged in developing solutions to local community safety issues</p>	<p>Number of community events attended by the crime prevention panel to promote community safety issues</p>		
<p>Lack of information and awareness of the extent of modern day slavery in the District</p>	<p>Raise awareness about Modern Slavery and Human Trafficking with staff, partners, businesses, community groups and the general public to increase confidence in recognition and reporting.</p> <p>Promote and engage with available training</p>	<p>Increased awareness of the signs of Modern Slavery and referral pathways amongst partners</p>	<p>Number of meetings attended and learning disseminated</p>		



Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
	Support the county wide Modern Slavery Tactical Group and share learning across the CS partnership				
Hate crime is an under-reported crime and victims may not always be aware of the support available	<p>Encourage victims of hate crime to report to the police</p> <p>Provide information on hate crime in a range of accessible formats and through a variety of media</p> <p>Awareness raising sessions held at schools in the district</p>	<p>There is a greater understanding of hate crime levels within the district</p> <p>More hate crimes are reported to the police</p>	<p>Increase in hate crime reported to the police</p> <p>Number of sessions held in schools during the period April 2020-March 2021</p> <p>Number of victims of hate crime supported and encouraged to report to the Police</p>	<p>LDC</p> <p>CACH</p> <p>Staffordshire Police</p>	
Limited awareness across the CSP of Prevent and Prevent responsibilities	Raise awareness about Prevent with staff, partners, businesses, community groups and the general public to increase confidence in recognition and reporting.	Improved knowledge about the extent of the issue and the Prevent agenda in Lichfield	Number of awareness raising sessions completed	<p>LDC</p> <p>Staffordshire Police</p>	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
	Deliver training locally, where appropriate  Promotion of SCC online training				

## Priority: County Lines

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
The use of county lines to traffic drugs from urban areas to rural areas has a significant detrimental effect on local communities, including drug use and supply and other criminal activity.	<p>Awareness raising session to be held with Young People’s Services Group with update on VMAP and referral process.</p> <p>Engage with schools to raise awareness of the issue.</p>	<p>Greater awareness of the issue and understanding of support available.</p> <p>Improved resilience of young people and fewer residents of Lichfield becoming involved in county lines.</p>			
County lines activity often includes ‘cuckooing’. Those at risk include those with drug or alcohol dependency and adults with learning difficulties or mental health needs.	Awareness raising sessions with key individuals and organisations such as housing associations, community and voluntary sector organisations working with vulnerable adults and councillors.	<p>Greater awareness of the issue and signs to look out for</p> <p>Police alerted to cuckooed properties sooner.</p>			
Young people who are LAC or attend PRU are at an					

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
increased risk of criminal exploitation and gang involvement. The rate of LAC in Chadsmead is higher than the rate for England.					
County lines are also linked to CSE and modern slavery	<p>Continue with disruptive steps to prevent CSE</p> <p>Promote and support national and local awareness campaigns</p> <p>Raise awareness with hotels and licensed premises through targeted awareness raising campaigns</p> <p>Support the work of the bi-monthly VAMAP</p> <p>CSE awareness raising sessions held in local schools</p>	<p>CSE is minimised</p> <p>Awareness of indicators of CSE is increased</p> <p>Taxi drivers licensed premises and other local businesses have greater awareness of CSE signs and action to take</p> <p>Information is shared and any trends/ pattern identified</p> <p>Children and young people are more aware of CSE and what makes a healthy relationship</p>	<p>Reduction in CSE</p> <p>Evidence of greater awareness through increased referrals to Staffordshire Police and other agencies</p> <p>Support, at a local level, the national CSE awareness day in March 2021</p> <p>Number of awareness raising sessions held in schools in the district during the period April 2020-March 2021</p> <p>Number of young women engaged with the Pathway Project Young Women and Girls Worker by March 2021</p>	<p>Police</p> <p>LDC – Community Safety</p> <p>SCC</p> <p>Voluntary Groups</p> <p>Midlands Partnership NHS Foundation Trust</p> <p>Pathway</p>	

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestone	Lead and agencies involved	Funding source
	Deliver safeguarding training, including CSE, to taxi drivers and councillors	Children and young people are more aware of support available and where to report incidents			
Knowledge gap around people and places associated with CE and CSE, which has highlighted both capacity and capability (skills/equipment) issues	Carry out awareness campaign encouraging local people, business owners and victims to report instances of CE and CSE.  Provide opportunities to share information at the HUB	Better intelligence and intelligence sharing around CSE and the places associated with it  A more complete picture of CSE in the district		Police  LDC – Community Safety  SCC  Voluntary Groups	

## Priority: Vulnerable Persons: Alcohol

Issue	Action to be taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source	Links to plans and strategies
<p>Alcohol and drug misuse are drivers for those involved in ASB, domestic abuse, violence and acquisitive crime and impact negatively on mental health</p>	<p>Provide a co-ordinated approach to support those experiencing mental health or substance misuse issues with an emphasis on early intervention</p> <p>Increased education and prevention work about the impact and consequences of drug and alcohol misuse</p> <p>Continue and develop the partnership HUB to highlight those who are most vulnerable to harm and risk</p> <p>Increase awareness in secondary schools aged young people around the effects of drugs and alcohol, specifically explaining the effect that the use of substances can have on long-term mental health.</p>	<p>Improved pathways to support services for those experiencing poor mental health</p> <p>An increase in Lichfield District HUB case resolutions where individual and families have been referred to the HUB because of alcohol misuse and/or mental health issues</p> <p>A reduction over time in repeat cases referred into the Lichfield District HUB relating to alcohol misuse and/or mental health</p> <p>Young people better informed about the effects of drug and alcohol misuse.</p>	<p>Number of people referred to Pathway mental health project from the HUB</p> <p>Monthly attendance at the Lichfield HUB by the Pathways support worker</p> <p>Number of Young People who have accessed 1-1 sessions /interventions who are at risk of or are using alcohol / drugs by March 2021</p> <p>Number of young people engaged in group work or drop in sessions through schools and/or youth groups by March 2021.</p>	<p>LDC</p> <p>T3</p> <p>Pathway</p>		

## Project: City Centre

Issue	Action to taken	Desired outcomes	Success Measures and timescales/key milestones	Lead and agencies involved	Funding source
<p>Issues impacting the city centre:</p> <ul style="list-style-type: none"> <li>• Shoplifting</li> <li>• ASB</li> <li>• Public place violence</li> <li>• Offences including alcohol as an aggravating factor</li> <li>• Street begging</li> </ul>	<p>Hold quarterly Business Advisory Group meetings where issues can be considered and collaborative solutions developed</p> <p>Deliver campaigns and solutions to address issues of concern to businesses</p> <p>BID officers to encourage businesses to report ASB</p> <p>Use enforcement powers in conjunction with partners when necessary and appropriate</p>	<p>The ASB issues impacting on the city centre is shared and actions identified</p> <p>Increased knowledge of the issues affecting the city centre</p> <p>Improved knowledge of business crime trends and issues</p> <p>Improved opportunity to liaise with business partners and work together to propose solutions to business crime issues</p> <p>More businesses attending Storewatch and Pubwatch meetings and sharing information</p>	<p>Greater reporting of ASB by local businesses</p> <p>To retain numbers of businesses attending Storewatch and Pubwatch meetings during the period April 2020 – March 2021</p> <p>To continue to communicate with Storewatch and Pubwatch members relevant information relating to business crime trends and issues and campaigns</p> <p>Reduction in level of shoplifting and theft from the person</p> <p>Increase in number of enforcement powers used to help reduce incidents of ASB, shoplifting and public place violence</p> <p>Reduction in number of repeat offenders</p>	<p>LDC</p> <p>Staffordshire Police</p> <p>Lichfield BID</p> <p>PABCIS</p> <p>Late Night Listeners</p> <p>Police LDC</p>	

	<p>Late Night Listeners service offered every Friday and Saturday night in the city centre to offer a calming presence and deal with those who have had too much to drink and help them recover sufficiently to be able to get home.</p> <p>Police led 'Safer Nights' high visibility police operation to be delivered on Friday and Saturday nights in the city centre</p>	<p>Funding given to charity to help those who are homeless rather than those begging who may not be homeless</p> <p>Reduction in instances of ASB affecting the night time economy</p>	<p>Charitable giving campaign established by March 2020</p> <p>Number of awareness raising sessions held with partners and local businesses by March 2021.</p> <p>Number of volunteers supporting the Late Night Listeners during the period</p> <p>Number of training sessions provided to volunteers</p>		
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	<p>Raise awareness around the actual levels of homelessness in the District and the support services available</p> <p>Establish and promote a just giving type campaign to provide avenue for charitable giving to fund support for homeless people</p>	<p>Single key message around homeless and street begging strategy delivered by all key partners and agencies</p> <p>Reduction in rough sleepers</p> <p>Reduction in the number of on street beggars</p>			
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